Q4 2022 Financials

May 2022





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Compelling Financial Profile

| 12 | Rapid ARR growth | \$995M Q4-22 ARR ¹ , Adjusted ARR ¹ up 35% YoY CC |
|----|---|---|
| 0 | Predictable model | 93% Q4-22 subscription revenue, up 31% YoY CC ² \$253M Q4-22 total revenue, up 31% YoY CC ² , \$1B+ annual run rate |
| KX | Healthy growth dynamics | 120%+ Dynatrace net expansion rate ¹ for 16 consecutive quarters 21% FY22 New Logo growth YoY |
| S | Investing for growth, balancing healthy margins | 35% and 47% YoY FY22 ³ R&D and S&M increased investments, respectively 25% FY22 uFCF margin |

See Appendix for definitions

⁷⁾ Depotes growth when adjusted for constant currency exchange rates



Sustainable ARR Growth at CC

Quarterly Total ARR (\$M, as reported)¹





Annual and Quarterly Total ARR amounts shown in bar graphs are 'As Reported' metrics.

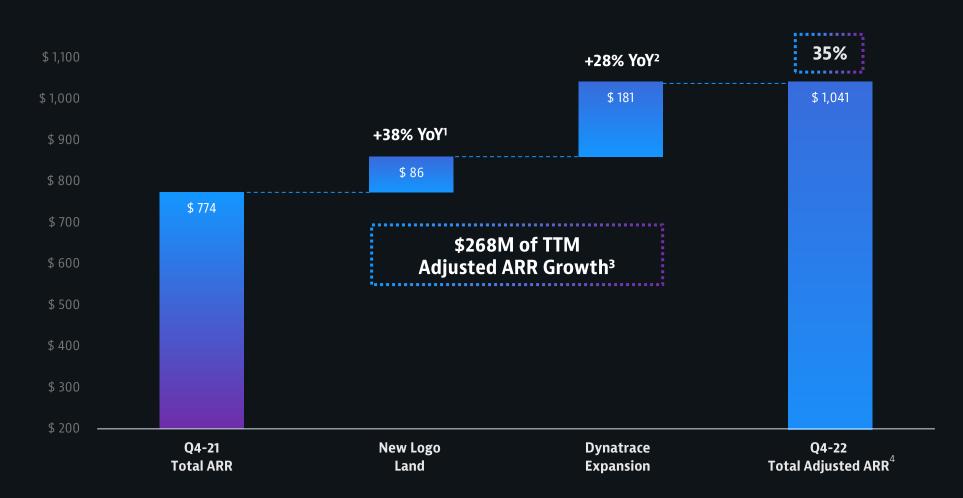
See Appendix for definition

Perpetual license headwind was not material before O2-

Total Adjusted ARR Growth at CC



Q4-22 +\$268M year over year or 35% at CC

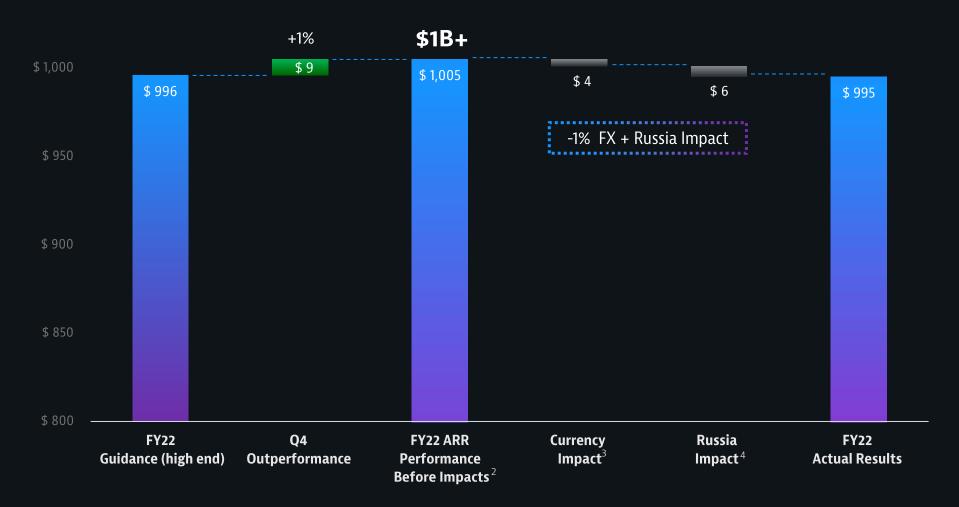


Represents total new logo dollars adding in the trailing-twelve-month period ending March 31, 2022, compared to the same TTM period a year ago ending March 31, 2021.

Represents total net expansion dollars added in the TTM period ending March 31, 2022, compared to the same TTM period a year ago ending March 31, 2021.



FY22 ARR vs. High End of Guidance (as reported)



Reflects Q4 performance compared to guidance prior to negative impacts associated with the further strengthening of the U.S. Dollar and discontinuation of business in Russia. Reflects impact to ARR when comparing exchange rates used at time of issuing guidance (December 31, 2021) with March 31, 2022 rates.

New ARR Growth

Quarterly ARR Expansion @ CC ex-Perp



Annual and Quarterly New ARR amounts shown in bar graphs represent Total ARR at constant currency excluding the amount of Dynatrace perpetual license ARR at constant currency that had reached the end of its revenue recognition schedule,

Constant currency growth rates reflect YoY growth when using exchange rates compared to the as reported results from the same quarter in the prior year

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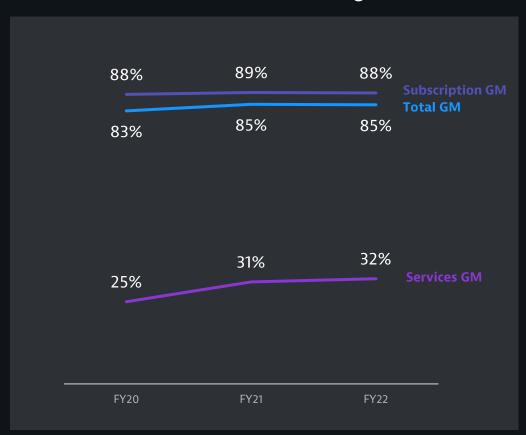
Subscription & Total Revenue Growth at CC





Efficient Model with Best-in-Class Margins¹

Non-GAAP Gross Profit Margin



Non-GAAP OPEX \$'s & as % of Revenue (\$M)

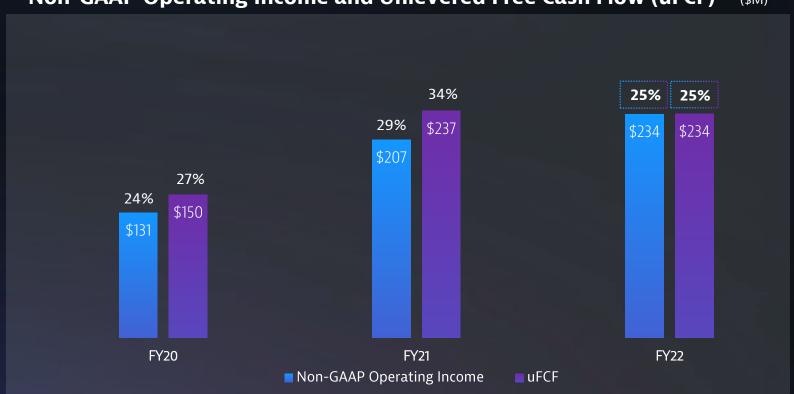


FY22 Non-GAAP OPEX reflects increased investments in S&M and R&D



Proven Profitable Business Model

Non-GAAP Operating Income and Unlevered Free Cash Flow (uFCF) 1,2 (\$M)



FY21 Non-GAAP Op Inc and uFCF driven by COVID-related cost savings.

FY22 driven by increased investments in S&M and R&D.



FY23 Guidance Summary

Our guidance is based on foreign exchange rates as of April 30, 2022. Since March 31, 2022, the U.S. dollar has continued to strengthen, which results in a sizeable foreign exchange ("FX") headwind. For Fiscal 2023, we expect total FX headwind to be approximately \$20 million dollars on ARR and revenue.

In addition, on March 8, 2022, we announced that we would discontinue business in Russia and Belarus which results in a \$6 million impact to ARR for Fiscal 2023.

Growth rates for Adjusted ARR, Total revenue, and Subscription revenue are presented in constant currency in the table below to provide better visibility into the underlying growth of the business.

Based on information available, as of May 18, 2022, Dynatrace is issuing guidance for the first quarter Fiscal 2023 and full year Fiscal 2023 as follows:

| (in millions, except per share data) | Full Year Fiscal 2023 Guidance | | | |
|---|-----------------------------------|--|--|--|
| Total ARR | \$1,250 - \$1,265 | | | |
| As reported | 26% – 27% | | | |
| Constant currency | 28% – 29% | | | |
| Adjusted ARR growth | 29% – 30% | | | |
| Total revenue | \$1,142 - \$1,158 | | | |
| As reported | 23% – 25% | | | |
| Constant currency | 27% – 28% | | | |
| Subscription revenue | \$1,071 - \$1,086 | | | |
| As reported | 23% – 25% | | | |
| Constant currency | 27% – 28% | | | |
| Non-GAAP operating income | \$257 - \$266 | | | |
| Non-GAAP net income | \$216 - \$225 | | | |
| Non-GAAP net income per diluted share | \$0.74 - \$0.77 | | | |
| Diluted weighted average shares outstanding | 292 – 294 | | | |
| Free cash flow ¹ | \$330 - \$345 | | | |
| Free cash flow margin | 29% – 30% | | | |

| (in millions, except per share data) | Q1 Fiscal 2023 Guidance |
|---|----------------------------|
| Total revenue | \$261 - \$263.5 |
| As reported | 24% – 26% |
| Constant currency | 29% – 31% |
| Subscription revenue | \$244.5 - \$246.5 |
| As reported | 24% – 25% |
| Constant currency | 29% – 30% |
| Non-GAAP operating income | \$60 - \$62 |
| Non-GAAP net income | \$50 - \$52 |
| Non-GAAP net income per diluted share | \$0.17 - \$0.18 |
| Diluted weighted average shares outstanding | 291 – 292 |

All growth rates are compared to the first quarter and full year of fiscal 2022 unless otherwise noted.

Definitions & Non-GAAP Reconciliations





Appendix - Definitions

- 1. <u>Annual Recurring Revenue "ARR"</u> is defined as the daily revenue of all subscription agreements that are actively generating revenue as of the last day of the reporting period multiplied by 365. We exclude from our calculation of Total ARR any revenues derived from month-to-month agreements and/or product usage overage billings.
- 2. <u>Adjusted ARR</u> is defined as ARR excluding the impact of foreign exchange rate fluctuations that occurred over the trailing twelvemonth period. This calculation also excludes the headwind associated with the Dynatrace® perpetual license ARR that rolled off in the trailing twelve-month period.
- **3.** Adjusted ARR Growth is defined as year-over-year growth in Adjusted ARR divided by ARR as reported.
- **4. <u>Subscription Revenue</u>** is defined as Software-as-a-service ("SaaS") agreements, Dynatrace® term-based licenses, for which revenue is recognized ratably over the contract term, Dynatrace® perpetual licenses, which are recognized ratably over the term of the expected optional maintenance renewals, which is generally three years, and maintenance and support agreements.
- 5. <u>Unlevered Free Cash Flow</u> is defined as net cash provided by (used in) operating activities and adjusted to exclude cash paid for interest (net of tax), non-recurring restructuring and acquisition related costs, along with costs associated with one-time offerings and filings, less cash used in investing activities for acquisition of property and equipment. However, given our debt obligations, unlevered free cash flow does not represent residual cash flow available for discretionary expenses.
- **6. Free Cash Flow** is defined as net cash provided by (used in) operating activities and adjusted to exclude cash used in investing activities for acquisition of property and equipment and may from time to time be subject to adjustments for non-recurring items.



Total ARR Expansion Trends¹

| | | | FY21 | | | | | FY22 | | |
|---|----------|-------------|-------------|-------------|-------------|-------|--------------------|-----------|-----------|-----------|
| (\$ in millions) | Q1-21 | Q2-21 | Q3-21 | Q4-21 | | Q1-22 | Q2-22 | Q3-22 | Q4-22 | |
| Year-over-Year | | | | | | | | | | |
| ARR (As Reported) | 601 | 638 | 722 | 774 | | 82 | 3 864 | 930 | 995 | |
| Year-over-Year increase | 37% | 35% | 35% | 35% | | 37: | % 35% | 29% | 29% | |
| TTM FX headwind/(tailwind) ² | <u>8</u> | <u>(9)</u> | <u>(18)</u> | <u>(19)</u> | | (30 | <u>(8)</u> | <u>21</u> | <u>20</u> | |
| ARR - Constant Currency | 609 | 629 | 704 | 755 | | 79 | 4 856 | 951 | 1,014 | |
| Year-over-Year ARR Increase - Constant Currency³ | 39% | 33% | 32% | 32% | | 32: | % 34% | 32% | 31% | |
| TTM Perpetual License Rolloff - Constant Currency4 | <u>4</u> | <u>7</u> | <u>8</u> | <u>18</u> | | 2 | <u>4</u> <u>25</u> | <u>34</u> | <u>27</u> | |
| ARR Excluding TTM Perp License Rolloff - Constant Currency | 613 | 635 | 711 | 773 | | 81 | 7 881 | 985 | 1,041 | |
| Year-over-Year ARR Growth ex-Perp - Constant Currency | 39% | 35% | 33% | 35% | | 36 | % 38% | 36% | 35% | |
| | Q1-21 | Q2-21 | Q3-21 | Q4-21 | TTM | Q1-22 | Q2-22 | Q3-22 | Q4-22 | TTM |
| Quarter-over-Quarter | | | | | | | | | | |
| ARR (As Reported) | 601 | 638 | 722 | 774 | | 82 | 3 864 | 930 | 995 | |
| Net New ARR (As Reported) ⁵ | 29 | 37 | 84 | 52 | 201 | 4 | 9 41 | 66 | 65 | 221 |
| Quarterly FX headwind/(tailwind) ⁶ | 1 | <u>(11)</u> | <u>(12)</u> | 3 | <u>(18)</u> | . (1 | 5) 10 | <u>15</u> | 1 | <u>19</u> |
| Net New ARR - Constant Currency | 30 | 26 | 72 | 56 | 183 | 4 | 3 50 | 81 | 66 | 240 |
| Quarterly Perpetual License Rolloff - Constant Currency ⁷ | 0 | 3 | 4 | 11 | 18 | | 6 4 | 12 | 5 | 27 |
| NAME AND PARTY OF THE PARTY OF | | 20 | 76 | 67 | 201 | 4 | 9 54 | 93 | 71 | 268 |
| Net New ARR Excluding Perpetual License Rolloff - Constant Currency | 30 | 28 | 76 | 07 | 201 | | J | | | |

Values have been rounded and may not add up precisely to the totals

Year-over-year FX headwind/(tailwind) using exchange rates from the same quarter in the prior year.

Represents the year-over-year growth rate excluding the FX headwind/(tailwind).

⁴⁾ Represents the cumulative trailing-twelve-month amount of Dynatrace perpetual license ARR that had reached the end of its revenue recognition schedule.

⁶⁾ Quarterly FX impact using exchange rates from the prior quarter.



Non-GAAP Operating Income Reconciliation

| | | | FY21 ¹ | | | |
|---|-------|--------------------------|---|----------------------------------|--------------------------|----------|
| (\$ in millions) | GAAP | Stock- Based Comp. | Employer Payroll Tax on Employee Stock trans. | Amort of Other Intangibles | Restructuring & Other | Non-GAAP |
| Cost of Revenues | \$128 | \$(7) | \$(1) | \$(15) | - | \$ 104 |
| Gross Profit | \$576 | \$7 | \$1 | \$15 | - | \$ 599 |
| Gross Margin | 82% | | | | | 85% |
| Research and Development | 111 | (12) | (1) | - | - | 98 |
| Sales and Marketing | 245 | (24) | (2) | - | - | 220 |
| General and Administrative | 92 | (15) | - | - | (3) | 74 |
| Amortization of other intangibles | 35 | - | - | (35) | - | - |
| Restructuring and other | - | - | - | - | - | - |
| Operating Income (loss) ¹ | \$92 | \$58 | \$4 | \$50 | \$3 | \$207 |
| Operating Margin | 13% | | | | | 29% |

| | | FY2 | | | |
|-------|--------------------------|--|-----------------------------------|--------------------------|----------|
| GAAP | Stock- Based Comp. | Employer Payroll Tax on Employee Stock trans. | Amort. of Other Intangibles | Restructuring & Other | Non-GAAP |
| \$173 | \$(13) | \$(1) | (16) | - | \$143 |
| \$757 | \$13 | \$1 | \$16 | - | \$786 |
| 81% | | | | | 85% |
| \$156 | \$(21) | \$(2) | - | - | \$133 |
| \$362 | \$(36) | \$(2) | - | - | \$324 |
| \$127 | \$(29) | \$(1) | - | \$(1) | \$95 |
| \$30 | - | - | \$(30) | - | - |
| - | - | - | - | - | - |
| \$81 | \$100 | \$6 | \$46 | \$1 | \$234 |
| 9% | | | | | 25% |



uFCF & FCF Reconciliation¹

| (\$ in millions) | FY21 | FY22 |
|---|--------|--------|
| Free Cash Flow | | |
| Net Cash Provided by Operating Activities | \$ 220 | \$ 251 |
| PP&E | (14) | (18) |
| Total FCF | \$ 206 | \$ 233 |
| Unlevered Free Cash Flow | | |
| Cash paid for interest expense | 12 | 8 |
| Discrete tax items | 18 | (7) |
| Transaction, restructuring, and other | 3 | 1 |
| Total uFCF | \$240 | \$236 |
| Interest Tax Adjustment | (3) | (2) |
| uFCF (After tax adjustment) | \$ 237 | \$ 234 |
| uFCF % of Revenue | 34% | 25% |